

Project **Brief**

Design a patient-centered healthcare product.

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PROJECT FRAMING

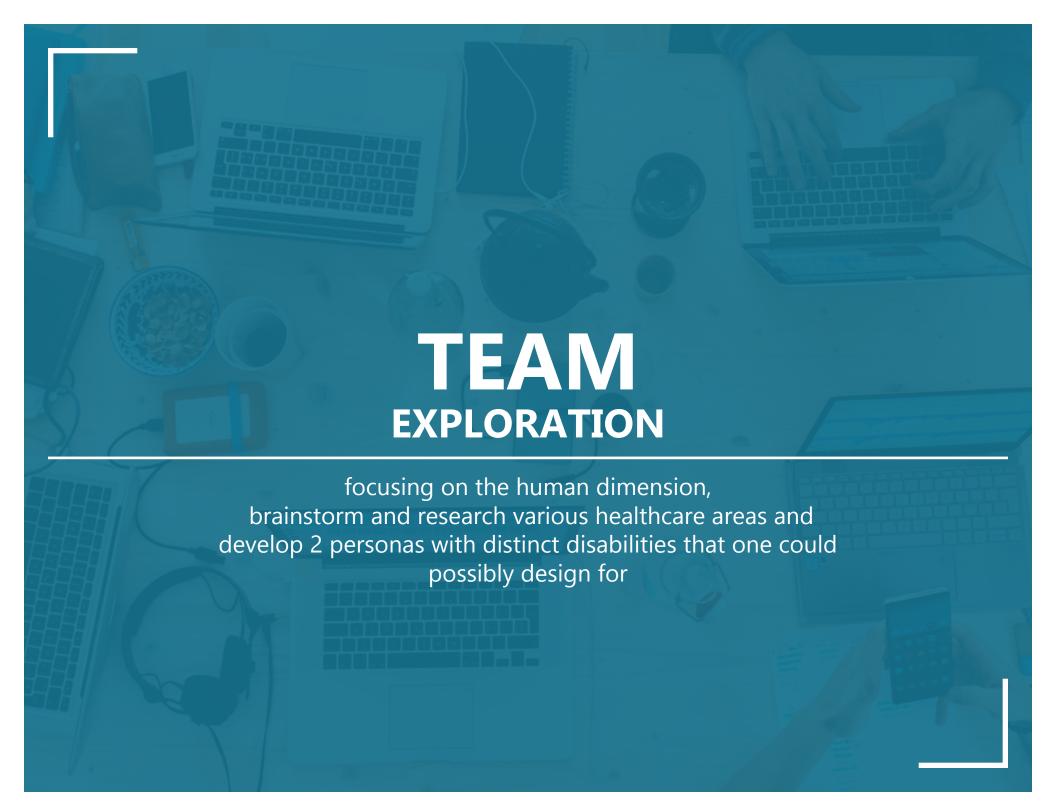
to spark healthcare thinking, find a problem in health to solve by completing the project framing exercise



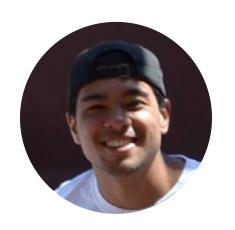
Frame Your Design Challenge

What is the problem you're trying to solve?

Immediate medical attention is not always easily given or accessible.
1) Take a stab at framing it as a design question.
How might we make professional medical aid more easily accessible?
2) Now state the ultimate impact you're trying to have.
Provide either professional medical advice or physical aid quickly and efficiently.
3) What are some possible solutions to your problem? Think broadly. It's fine to start a project with a hunch or two, but make sure you allow for surprising outcomes.
in-home friendly medical aid device to communicate/interact with, easily transportable medical equipment for professionals (nurses, EMTs, etc.) to use, weekly/monthly "check-in" systems connected to one's hospital, robots, wearable tech, accountability help device linking patient to professional
4) Finally, write down some of the context and constraints that you're facing.
They could be geographic, technological, time-based, or have to do with the population you're trying to reach.
context: main city or suburbs, home, on the road, travel, busy or restricted lifestyle
constraints: portability, ease of use, need for high power for equipment, security of data, cost/ affordability
5) Does your original question need a tweak? Try it again.
How might we provide portable, reliable, and efficient equipment for "traveling/on call" professionals in
the medical field?



The **Team**



Josh Polido



Michael Tran

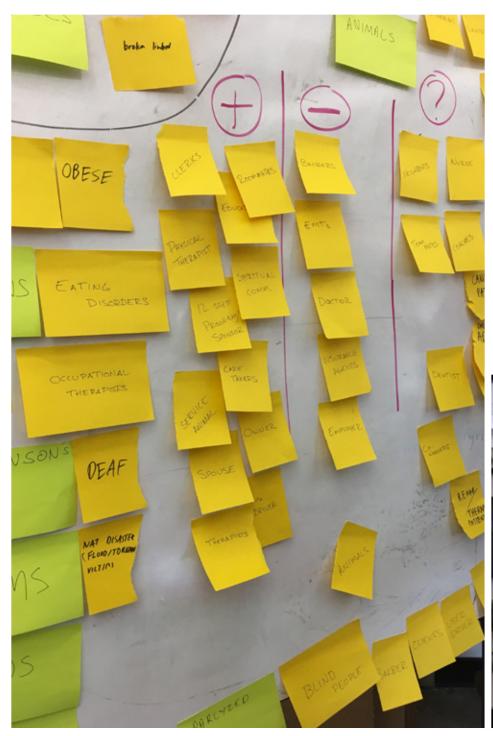


Grayson Mendivil



Bethany Valderrama

BRAINSTORMING AREAS OF HEALTHCARE



general brainstorming

analogies brainstorming



PERSONAS TARGET USERS 1

Parker



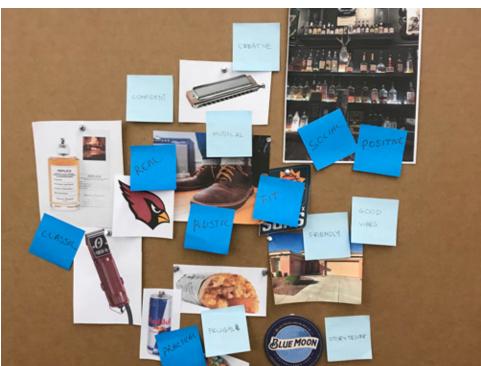
Parkers parent's lived a very alternative lifestyle through the sixties and seventies, and moved to Arizona from San Francisco to experience the freedoms of the desert and a slower city. As a result of this lifestyle, the family didn't have insurance and were skeptic of medicine, and often resorted to holistic and homeopathic remedies. Parker has a more sensible relationship to medicine and healthcare, but still does not like to visit the doctor, and often neglects checkups and other preventative visits.

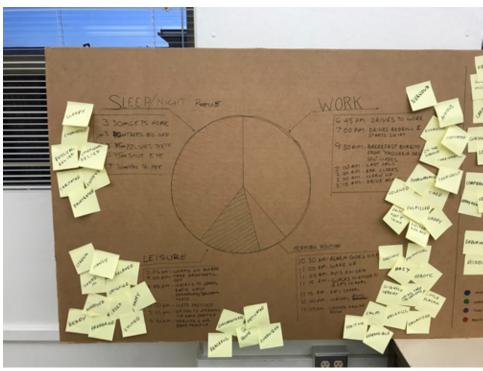
At a young age, Parker suffered an accident that resulted in the loss of his left leg below the knee, which further complicates his relationship with his care providers. Parker has had time to adapt to the condition, but it can still complicate tasks. He has a positive attitude that is well known in his social circles, and his social charm makes him a successful bartender.

- Age: 32
- Relationship Status: Single
- Occupation: Bartender
- · Location: Phoenix Arizona
- Health Insurance: None
- Salary: \$19k/Year
- Knows everyone's drink
- · Plays in a blues band

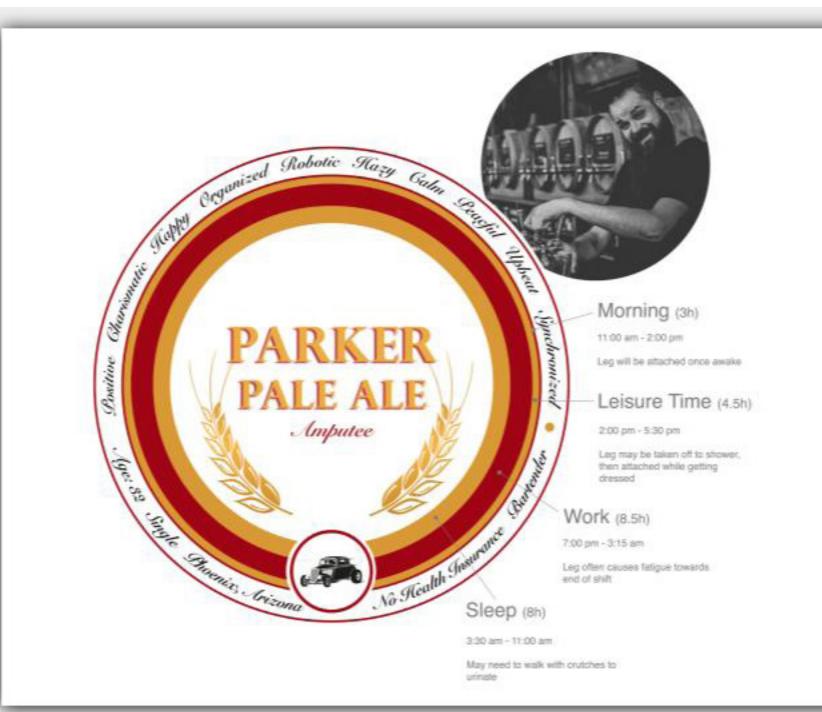
DSID 144 Human Dimension Michael Tran Bethany Valederrama Joshua Polido Grayson Mendivil

character board





character journey





Delaine

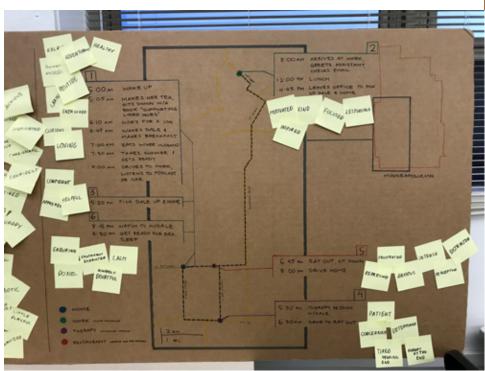
Delaine has been successful as a magazine editor after a busy career as a restauranter. Her goal of a quiet life got more complicated when her husband's life got even quieter, literally. She's having difficulty adapting to the changes and it wears on her personal life as well as her professional as she begins to have difficulty communicating not just with her readers, but also her closest friend and partner. Delaine now not only needs to adapt her lifestyle to the changes in her husband's, but she also suddenly finds new responsibilities that she must grow into. Suddenly her once energetic younger husband of 47 is left with guilt and feelings of being a burden in addition to the burden of his own changing world, so she must rise up to be his rock.

- · Name: Delaine
- · Relationship Status: Married
- Age: 53
- · Profession: Editor at Thyme Cooking Journal
- Salary: \$60,000
- · Location: Minneapolis, Minnesota
- Insurance: Yes

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character board





character journey

THYME food magazine | special edition | august 2018



SERVES: 1 PERSON / PREP TIME: 24 HOURS

INGREDIENTS

- Sleep
- Personal Time
- Work
- · Dale

INSTRUCTIONS

- 1. Let rest for 7 Hours
- 2. Medium heat for 2 Hours
- 3. Marinate for 8 Hours
- 4. Medium Heat for 6 Hours
 - · 2 scoops of Therapy
 - · ½ teaspoon of Breakfast
 - · 1 Dinner
 - 3 wholesome hours at Home



PRESENTATION

EMPATHY REPORT,
PERSONAS, AND
INTERVIEWS









2 3 4 5



6





Interview 1

Interview Around a production of Annual and Markets, for Jose

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Interview 2

Interview Budgeon and molecus & Boundain Bursa Group, Sar Jose

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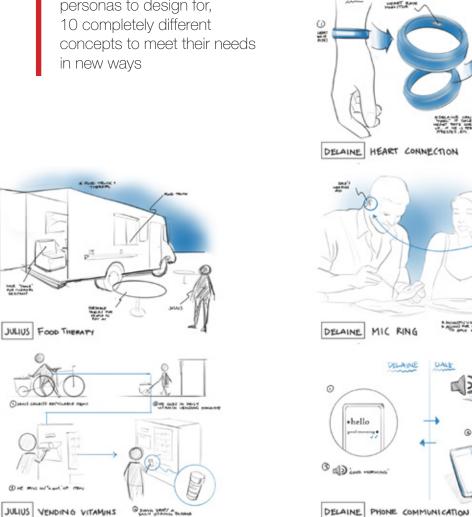
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CONCEPT EXPLORATION

T₁₀ Sketches

choosing specific personas to design for,

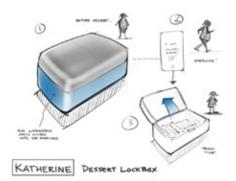


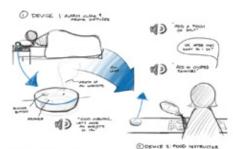
DELAINE HAND IN HAND

PELAHE

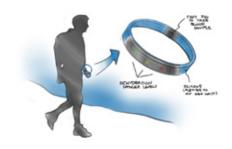


KATHERINE COMMUNITY-HOME COOKING





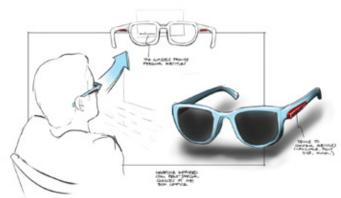
KATHERINE FOOD SCENTIOR + INSTRUCTOR



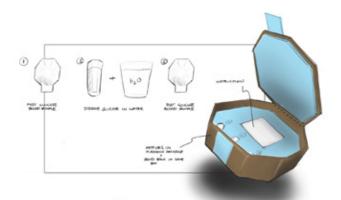
EUGENE HUGHES HYDRATION TRALEGE

Sketches

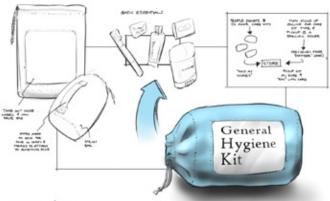
refine exploration & ideation further with each concept targeting a specific dimension: mobile, domestic, or human



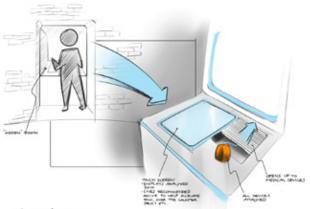
SUBTITLES FOR THE THEATER



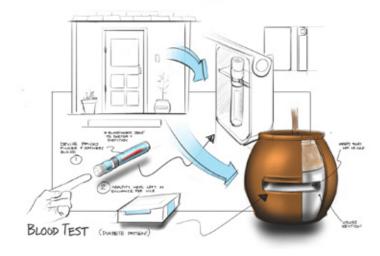
HOME ORAL GLUCOSE TEST (THE 2 TRANSPORTED)



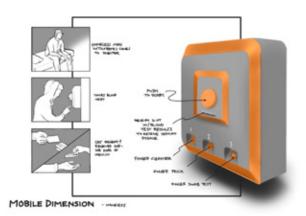
CARE KIT

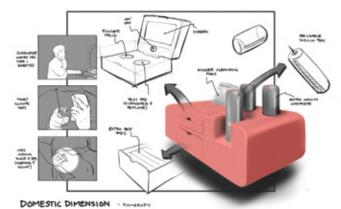


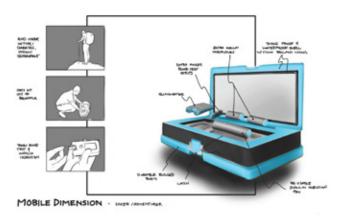
SELF CHECKUP



Sketches & Mockups







develop 3 best concepts with my chosen being: glucose monitor and insulin injectors & diabetes diagnosis machine







CONCEPT

design a product for diabetic patients



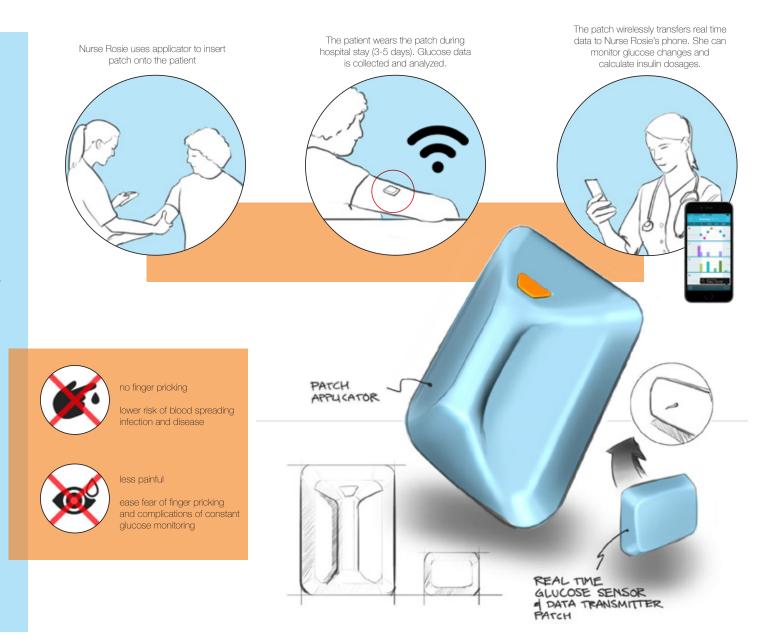
Nurse Rosie

Working long 12 hour shifts as an ER nurse, she is constantly on her feet tending to multiple patients. She can become quite tired at times and forget to properly clean supplies which can increase the risk of disease spreading amongst patients.

Many of her patients suffer diabetes and need constant glucose monitoring. A system which avoids the need for finger pricking can make her job easier with the elimination and need to constantly sanitize equipment coming in direct contact with multiple patients's blood.

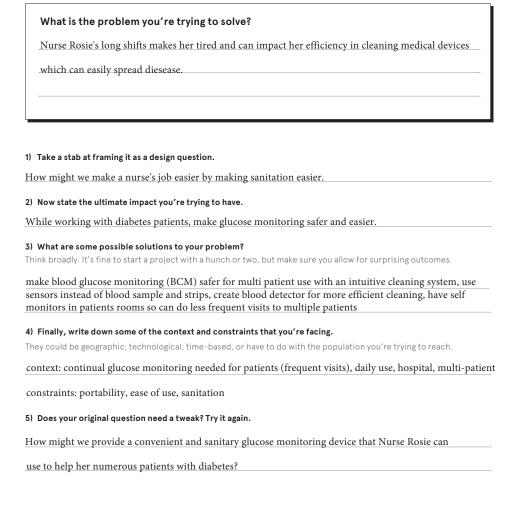
She can focus on reading and analyzing their data, giving proper insulin injections, and giving her patients personal attention and care.

human dimension





Frame Your Design Challenge

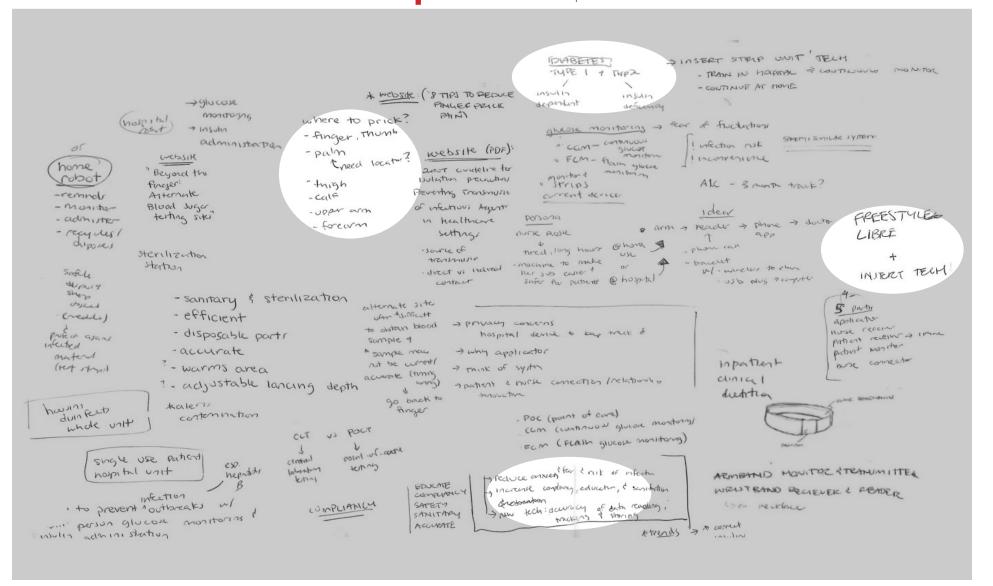


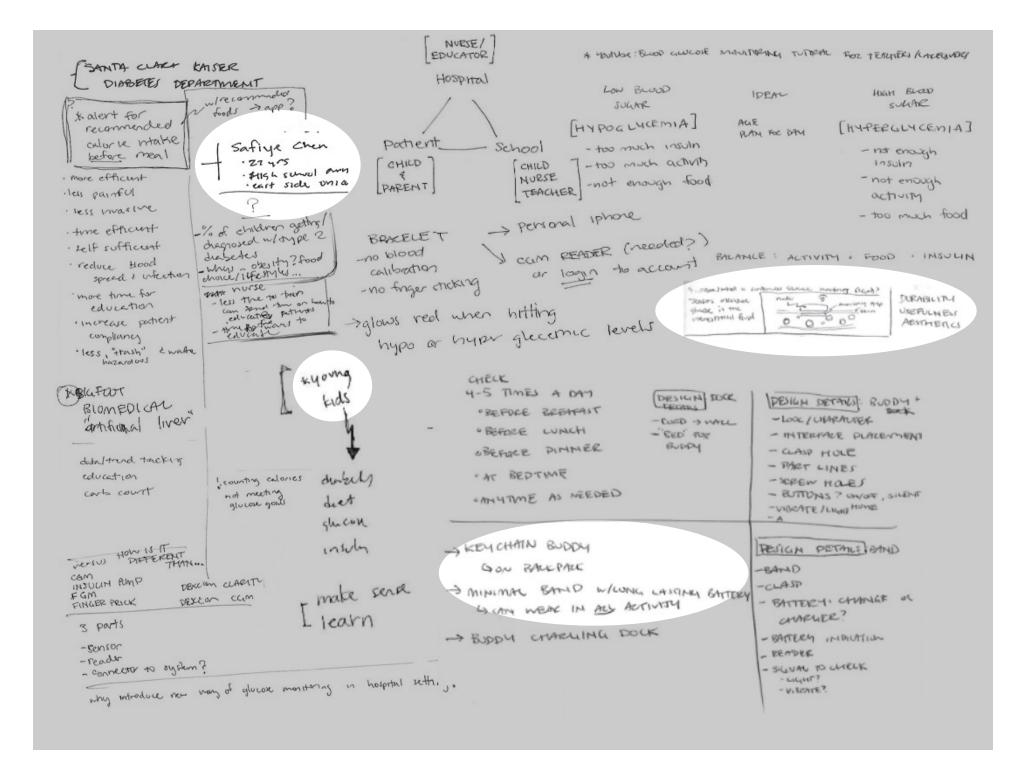
DIABETESRESEARCH & INTERVIEW NOTES

Research Findings

particularly researching:

- glucose monitoring methods and alternative ways besides finger-sticking (newer technology etc.)
- psychological effects of having diabetes interviewees:
- Safiye Chen: school nurse
- Grant Gordon: hospital nurse





TARGET USER REFINED CHARACTER BOARD & CONSUMER JOURNEY 2

Nurse Rosie

Character Board

















Nurse Rosie

32 years old single

lives alone but in same town as immediate family

5:00am

5:00am - 6:00am

6:00am - 6:30am

6:30am - 7:00 am

7:30am

7:30am - 12:00pm

12:00pm - 1:00pm

1:00pm - 5:00pm

5:00pm - 5:20pm

5:20pm - 7:30pm

7:30pm

7:30pm - 8:15pm

9:00pm

handover from night shift

shift starts

work and make rounds to patients

lunch

work and make rounds to patients

quick break, light dinner

work and make rounds to patients

shift ends

commute home w/extra traffic

get ready for bed, watches a little tv

sleep

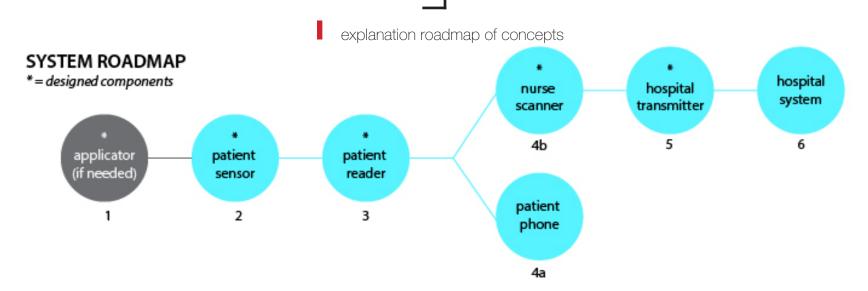
*works mainly with diabetic patients, especially those newly diagnosed

human dimension



REFINED DESIGN CONCEPTS 1

5 Sketches & Mockups



applicator (if the sensor is an under-the-skin strip)

nurse applies glucose monitor sensor strip under patient's skin

2. patient sensor

monitors real time glucose levels

3. patient reader

scans the patient sensor and stores the reading to send

4a. patient phone

the patient reader sends data to an app on their personal phone via bluetooth

4b. nurse scanner

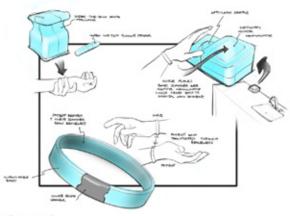
scans the patient reader to collect data

5. hospital transmitter

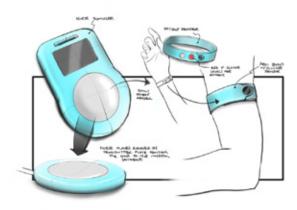
reads data from the nurse scanner and sends it to the main hospital system

6. hospital system

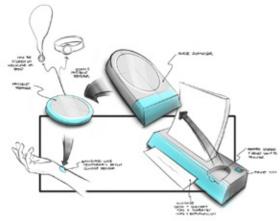
collects, stores, and analyzes data from transmitter for the specific patient record



SYSTEM !



System 2

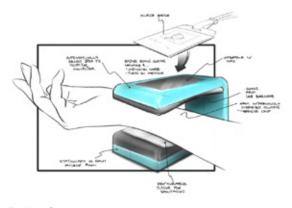


System 3

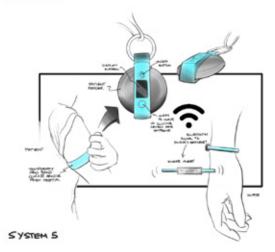








SYSTEM 4







exploring non finger-pricking methods to check one's glucose

after this exploring to modify the target user to a child

TARGET USER REFINED CHARACTER BOARD & CONSUMER JOURNEY 3

Kent, Claire

daily routine

6:45am wake up 6:45am-7:00am get ready

7:00am-7:30am eat breakfast and gets lunch together with Mom

7:30am-7:45am Mom drives her to school

7:45am-8:00am hangs out with friends before school

8:00am-9:50am class

9:50am-10:00am bathroom break

10:00am-11:30am class

11:30am-12:30pm recess & lunch

12:30pm-3:00pm class

3:00pm-3:30pm Mom picks her up and drives her home

3:30pm-4:40pm gets snack, starts homework, and gets ready for soccer practice

4:40pm-4:50pm Mom drives her to the park for soccer practice

4:50pm-5:00pm arrives to soccer practice to warm up

5:00pm-6:30pm soccer practice

6:30pm-6:40pm Mom picks her up and drives her home

6:40pm-6:50pm shower

6:50pm-7:20pm set the table and eat dinner with family

7:20pm-8:30pm do homework

8:30pm-9:30pm hangout (read, etc.), get ready for bed

9:30pm bedtime



status student

> age 10

hometown Chapel Hill, NC

hobbies school (especially math), soccer iding her bike, hanging out with friends

health condition recently diagnosed with Type 2 Diabete.

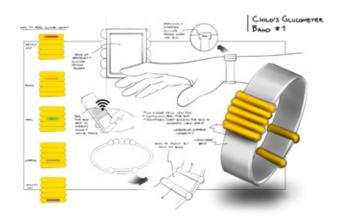
challenge adjust to new lifestyle (continuously check g lucose levels for diet and insulin injection dosages, etc.)

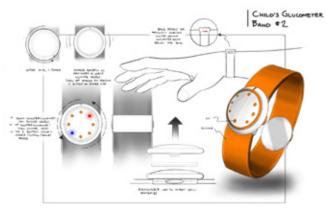
product opportunity
create a non-finger sticking
continuous glucose monitor that...
- is intuitive to use
- is unobtrusive to wear
- is easy to learn to develop new
habits of checking glucose levels
- allows her to continue usual activities



REFINED DESIGN CONCEPTS 2

Sketches & Mockups













TARGET USER FINAL CHARACTER BOARD & CONSUMER JOURNEY

{ CLAIRE CHO }



status student

age

hobbies

hometown Chapel Hill, NC

school (especially math), dance, singing, crafts, riding her bike,

hanging out with friends

health recent diagnosis and early stages

of Type 2 Diabetes

challenge adjust to new lifestyle (continuously

check glucose levels for diet, exercise,

and insulin injection dosages)

home morning routine

featuring: getting ready, breafast, & time with Mom

road Mom drives to school

school morning & afternoon routine

featuring: classes, recess, lunchtime, friends

road Mom drives home

homelate afternoon routine

featuring: snacktime, starting hw, getting ready for dance

road Mom drives to dance practice

dance early evening

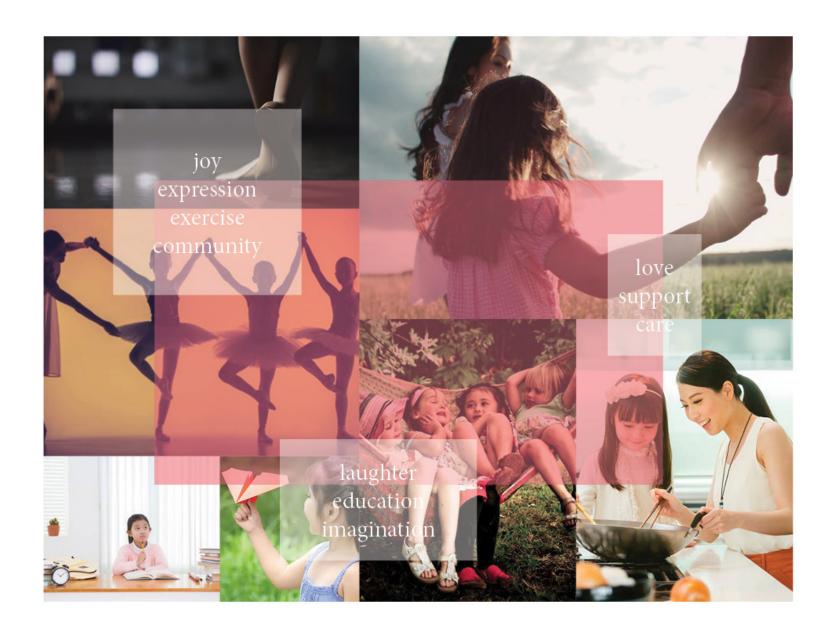
featuring: exercise, fun, and friends

road Mom drives home

home evening routine

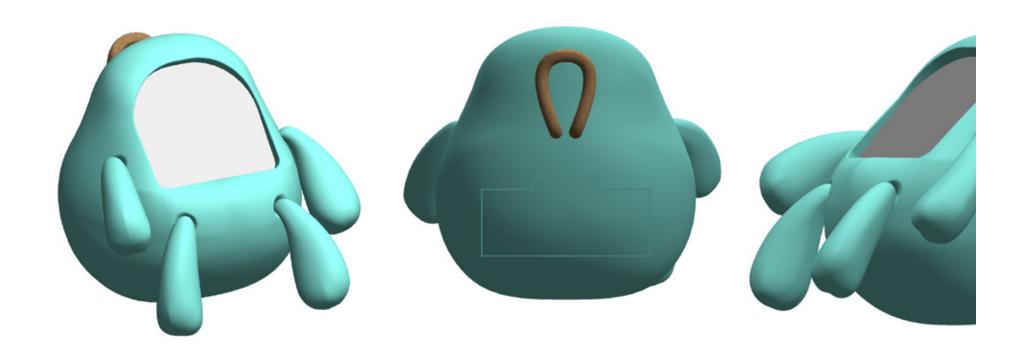
featuring: dinnertime, finishing hw, free time, &

bedtime



CMF & CAD DETAILS & MATERIAL FINISHES

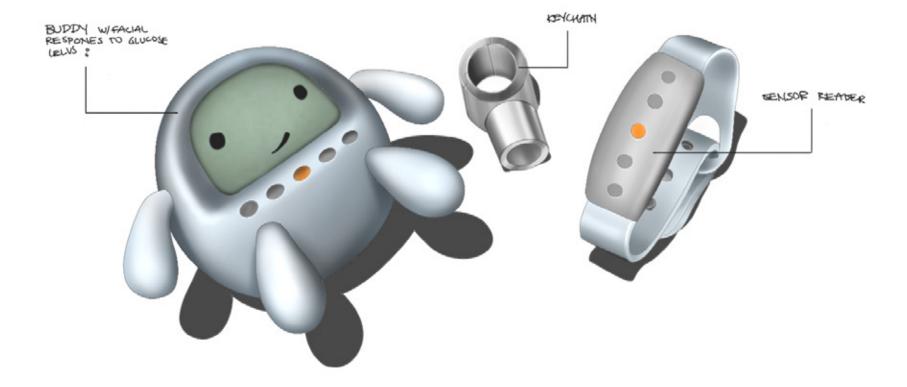


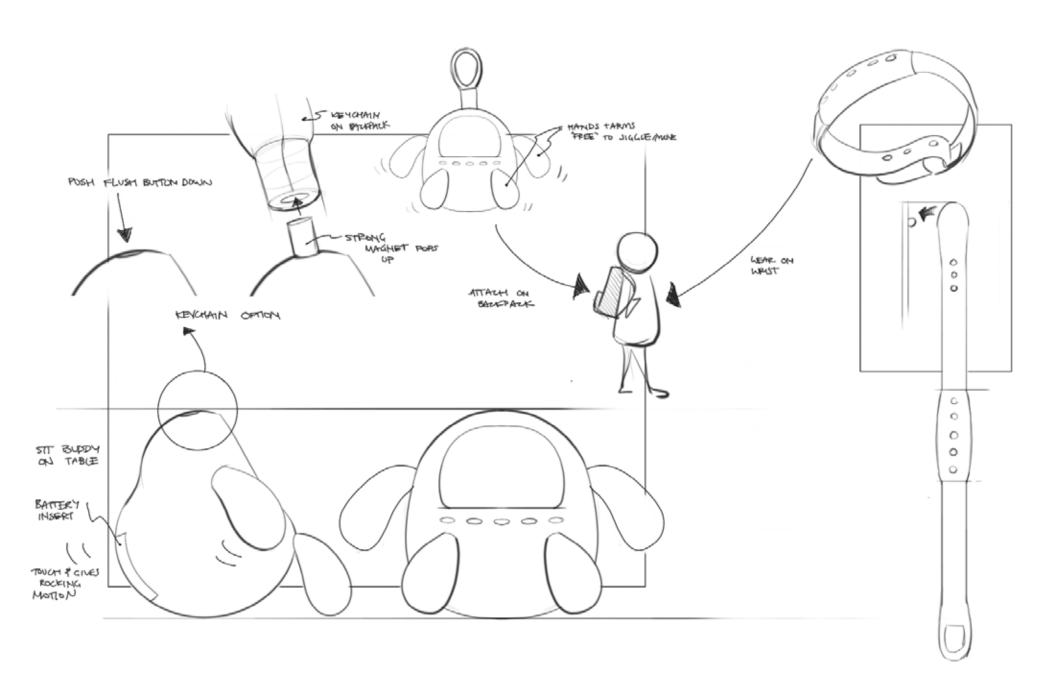


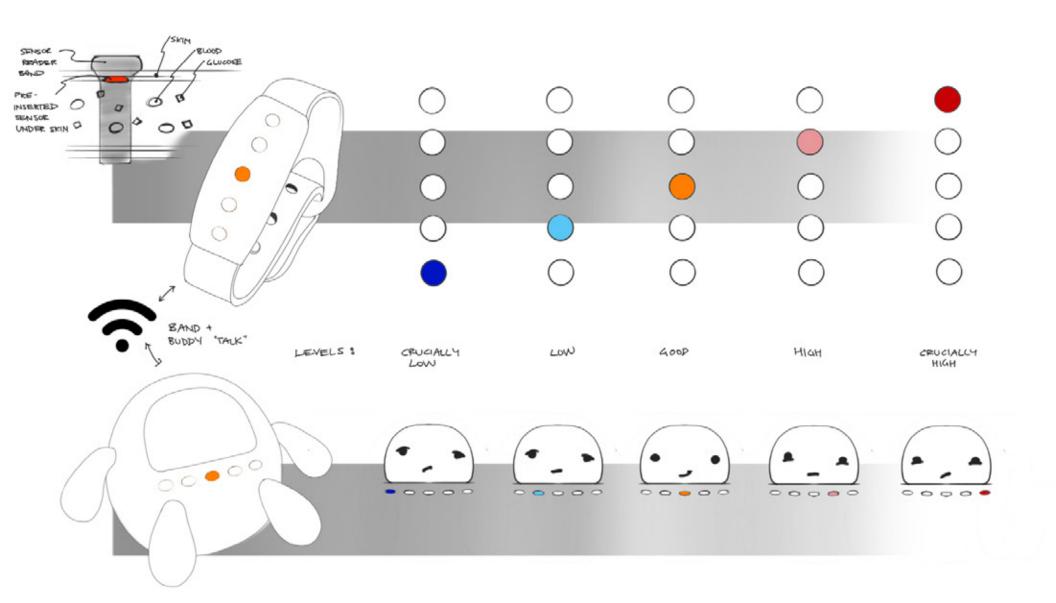


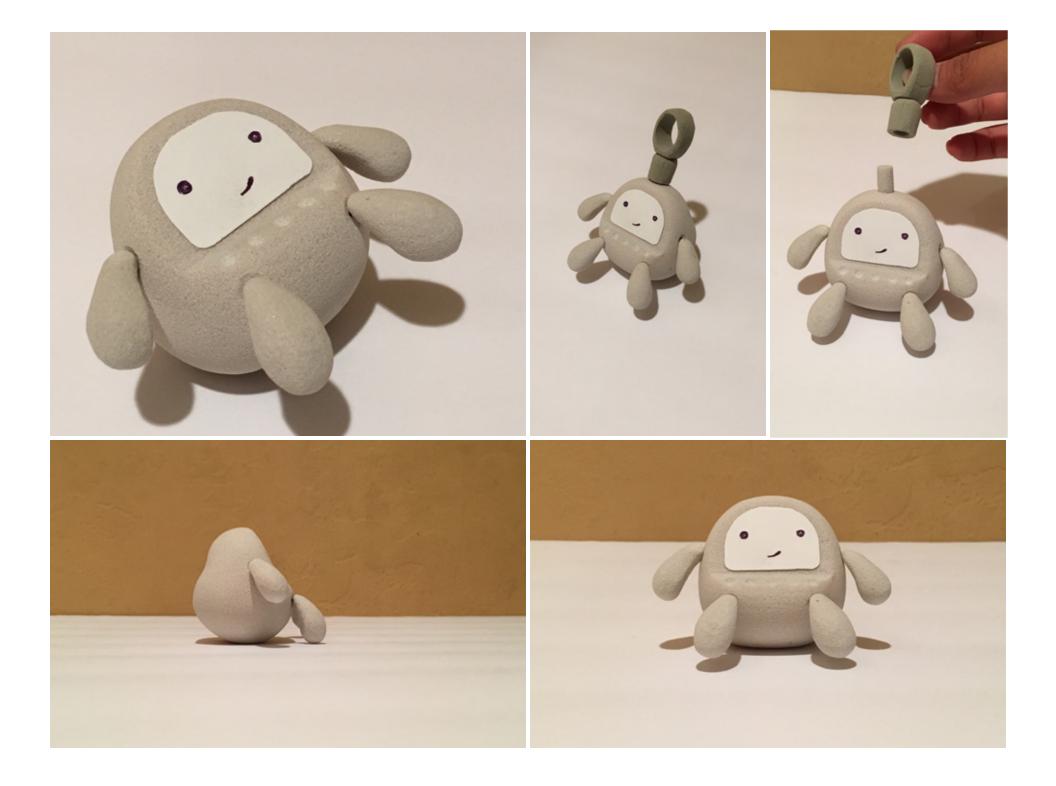
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FINAL DESIGN CONCEPT











Finalizing **Details** final 2 parts: WRISTBAND - receives the child's glucose levels by an implanted sensor under the child's skin that reads the glucose levels in the fluid and sends info to the wristband **GLUCOSE BUDDY** - faces correspond to the glucose readings from the wristband and change accordingly...acts as the little buddy the child takes care of as they take care of themselves

FINAL DESIGN & PRESENTATION





The new glucose monitor buddy for children (~5-9 year olds)



Opportunity

Reduce fear, anxiety, and hassle of checking levels by eliminating finger-pricking.

Teach children to develop the habit of checking and maintaining their glucose levels.



















The **Process**

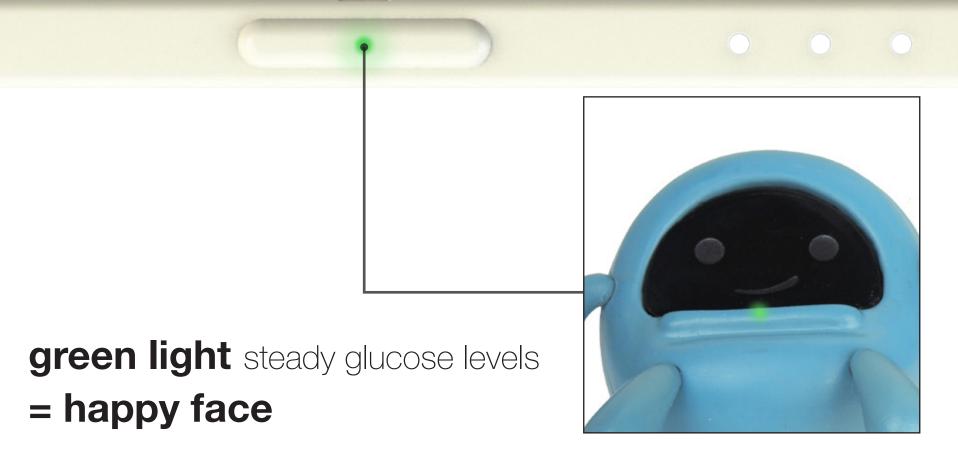






How it works simple. Intuitive. Fun.

keep AZU happy:)





...if levels change, his arms and legs will briefly **shake**

AZU's face

sugar levels

band color



critically high





high





stable





low





critically low







